# **Chris Brummer**

May 2013

#### Education

### University of Nevada, Reno

Bachelors of Art, International Affairs

- Political Violence and Terrorism
- Economic Development
- Middle East and North Africa Studies

#### Skills

- All major ad manager platforms including Google, Facebook, Twitter, Linkedin and Programmatic
- CRM Architecture and Implementation
- Hubspot (All Products, Enterprise)
- Technical Automations and Integrations
- Google Analytics
- Google Tag Manager

- Front-End Web Development (HTML, CSS & Vanilla JS)
- Google Optimize
- UX/UI Design
- Conversion Rate Optimization (CRO)
- Search Engine Optimization (SEO)
- Hotjar & Crazy Egg

### **Professional Experience**

#### KPS3 | Marketing Agency

April 2021 - Jan 2022

Director of Search and Digital Media

- · Headed search and digital media efforts for one of the agency's interdisciplinary teams.
- Supervised and reviewed digital specialist work prior to publishing of campaigns and media measurement.
- Implemented analytics and CRM tracking for new clients/new website properties.
- Planned, initiated and measured paid media strategies.
- · Researched, evaluated and recommended user experience (UX) optimizations
- Programmed advanced javascript event tracking to record primary and secondary KPIs on new and pre-existing landing pages and client websites including advanced CRM form tracking in Google Analytics.
- Reported KPIs monthly and bi-weekly to account and client stakeholders.
- Built and monitored national and international ad campaigns on all major ad platforms for large portfolio companies including SAAS and Cryptocurrencies.

#### Nutrient | Ecommerce Brands

Nov 8, 2019 - Feb 2021

**Digital Director** 

- · Ran and monitored effective, ROAS positive campaigns across Google, Facebook and Email.
- Increased LTV:CAC ratio for our subscription channel.
- Structured and systematized internal IT policies and procedures for a 30 person company
- Spearheaded the design and development of e-commerce storefronts, integrations into third-party warehouse systems including ERP and fulfillment solutions.
- Restructured the CRM to produce more informed and actionable data.
- Evaluated and consolidated company software saving over \$60,000/year in unused or underutilized software.
- Advised and instructed new and current employees on the use of CRM and storefront tools.
- Built, executed and measured weekly A/B/n tests to enhance and optimize conversion funnels and user experience across websites and customer service experiences.
- Introduced enhanced ecommerce measurement techniques and built out end-to-end analytics schema and reports of leadership, sales, warehouse and marketing teams.
- · Negotiated vender services for IT to reduce costs
- Developed, Introduced and Trained employees on the use of product management software and systemized the method and tracking of work across the organization.

#### The Abbi Agency | Agency

July 5, 2017 - Nov. 2019

Digital Strategist, Digital Marketing

- Researched, designed and executed interdisciplinary digital marketing strategies
- Conceptualized, established and facilitated the creation of an agency-wide project management system.
- Advocated, planned and facilitated best practices for digital analytics including Google Analytics and Google Tag Manager
- Scoped and established tracking and timelines for new websites and analytics projects.
- Designed and produced monthly and bi-weekly reports enhancing account and client understandings of campaign performance.

### Certifications

Google Ads Search Certification

Advanced Google Analytics Certification

Hubspot Inbound Certification

Hubspot Agency Partner Certification

Hubspot Marketing Software Certification

## **Professional References**

Bob Whitefield	(775) 450-5391
VP, Growth Marketing, KPS3	
Michael Leonardini	(916) 316-8720
Creative Director, KPS3	
Dana Beck	(917) 349-0839
CEO, Nutrient Foods, LLC	